

Information and Technical Assistance

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You have acquired one of our 'decorative concrete' products and we thank you for this.

If you are going to apply it yourselves or if you are having it done by a professional, we recommend you to carefully read the latest versions of technical specifications that you can find on our website.

Please, do not wait to read the specifications until the last moment since certain preparations must be carried out several days before the application depending on the project (heating cut-off, surface moisturizing etc.).

The specifications may seem to be too long, but we aimed to make them as complete as possible in order to anticipate the most of situations before you actually face them. In this way we can help your decoration project succeed.

Our sealers are compatible with our decorative coating products and their use is obligatory. The choice of a sealer depends upon your project and a place to be covered: Mono Aqua Varnish for living rooms, Color-free Solvent-based Protector for bathrooms and showers or Bi-component Solvent-Based Varnish for more protection of countertops and credenzas.

Performance and durability guarantees for the decorative coating may be given only in case a complete system of our products is used (primer, product itself, sealer).

*To achieve the most of the look, resistance and durability of the coating you should stick to these **technical specifications** while applying the products (temperature, precise doses, application conditions etc.), **regular maintenance** and **protection renovation** when needed.*

In particular, the amount of sealers used will be crucial for anti-stain resistance of the coating. The porosity of the coating will especially depend on application conditions. The film of varnish put on a surface that was not previously saturated/'closed' with our impregnator sealer or if the film was too thin, the surface might not be resistant to stains.

Irrespective of a chosen sealer remember that maximum solidity of a decorative concrete coating is achieved 28 after setting of the sealers. Regular maintenance is necessary. Its frequency depends upon the use of the area covered in decorative concrete and upon a selected sealer. After several years you might need to renew the protection. Do not wait until the stains penetrate into decorative concrete coating.

In order to preserve the product and its sealer, we advise to:

- ✓ *place the felt pads under the legs of the furniture, chairs etc ...*
- ✓ *Not to leave any colored water spots, grease stains, humid objects (porous flowerpots, bath mats)... Wipe them out as soon as possible.*
- ✓ *Clean the surface with our **Shampoo or Stain-remover** or common non-aggressive cleaning agents. Avoid using any ammonia-based or any concentrated anti-scaling products.*

To ensure the longevity of your surface, our advice is:

*- For floors: maintain with our **special shampoo** (unlike the majority of commercial products, it is adapted to cleaning of polyurethane varnish – it does not damage it and does not contain any wax that will complicate varnish renovation in future) and the **Metallic Repair Sealer** (once or twice a year);*

*- For showers and countertops: use out **diluted Black Soap** for maintenance and **Solid Wax** when water starts to penetrate the surface.*

We thank you for having chosen our products and for the trust you have in our company. Mercadier